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|----------------|--|----|------|-------------------|----|----|------|
| Sent on | 02 | 17 | 2016 | Expires on | 05 | 17 | 2016 |
| From | Acura Parts & Service | | | | | | |
| Subject | 2005-16 Multi-Model Driver's Airbag Inflator Recall-Alternate Transportation | | | | | | |

DATE: February 17, 2016

TO: All Acura Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Acura Parts & Service

RE: Stop Sale/Safety Recall: 2005-2016 Acura Multi-Model Driver's Airbag Inflator- Alternate Transportation Procedures Where Parts Are Not Available For the Repair

Should you receive a request for alternate transportation from a customer affected by the 2005-2016 Acura Multi-Model Driver's Airbag Inflator recall where a campaign part is not available for the repair, please follow the procedures outlined below.

1. Generate a Repair Order to document the ACCP/rental and include the applicable required verbiage below.
2. To request alternate transportation in excess of 3 days, please contact your DPSM.

Complete steps 3 – 4 if client is supplied an ACCP courtesy loaner:

3. Courtesy unit (ACCP) must be returned no later than (each) 30 days to your dealership in order for ACCP unit to be inspected for damage, service need evaluation (i.e. A1 service, etc), or retired due to mileage or time in service. If necessary, the customer would be put in a different ACCP unit should their current ACCP unit require service or retirement.
4. Correct Courtesy Car Agreement/rental must be completed and all standard procedures outlined in the Service Operations Manual and ACCP Guidelines must be followed without exception.

Complete step 5 if customer elects to retain possession of their vehicle until campaign part is available:

5. Complete and have the customer sign the "ACURA TAKATA AIRBAG INFLATOR REPLACEMENT VEHICLE RETENTION/STORAGE OWNER INDEMNIFICATION AGREEMENT"

Required Verbiage to be included on Repair Order by applicable situation:

Use this statement if client leaves vehicle at your dealership:

"Client advised that:

The vehicle is subject to a recall affecting the driver's front airbag inflator. Redesigned driver airbag inflators are not available for installation at this time. The client has been provided a loaner vehicle while they wait for redesigned parts to become available. Once the vehicle has been repaired the dealer will contact you.

Use this statement if client retains possession of their vehicle:

"Client advised that:

The vehicle is subject to a recall affecting the driver's front airbag inflator. Redesigned driver airbag inflators are not available for installation at this time. The client has been provided a loaner vehicle while they wait for redesigned parts to become available. Client has also elected to retain possession of their vehicle and has signed the "ACURA TAKATA AIRBAG INFLATOR REPLACEMENT VEHICLE RETENTION/STORAGE OWNER

INDEMNIFICATION AGREEMENT". Once redesigned parts are available, you will be contacted by this dealership to bring the vehicle in for replacement of the component."

Applicable reimbursement rates apply:

- ACCP at \$25/day. Warranty reimbursement for ACCP vehicles to be submitted as R9 warranty sublet expense.
- Warranty reimbursement for rentals to be submitted as R3 warranty sublet expense.

Click [here](#) for the ACURA TAKATA AIRBAG INFLATOR REPLACEMENT VEHICLE RETENTION/STORAGE OWNER INDEMNIFICATION AGREEMENT