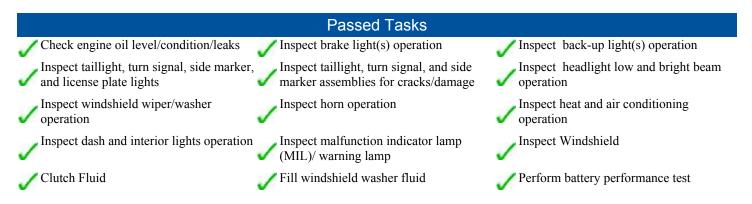
## Package Results

### Acura of Peoria world class inspection

Cautioned Task	Observation	Recommendation	
Inspect all vehicle wiper blades	Found windshield wiper blades streaking	Replace windshield wiper inserts	
Check brake fluid level/condition/leaks	Found brake fluid to be dirty/contaminated	Perform brake system fluid exchange	
Check engine coolant level/condition/leaks	Found coolant to be in poor condition/contaminated	Perform coolant fluid exchange service	
Inspect air cleaner element	Found air cleaner element to be dirty	Perform fuel system service	
Check power steering fluid level/condition/leaks	Found power steering fluid leak	Reseal power steering pump	
Inspect engine mounts	Found engine mount cracked and/or broken	Replace right engine mount	

Passed Task	Observation	Recommendation
Fill windshield washer fluid	Found washer fluid level low : Filled to proper level	
Perform battery performance test	Battery passes performance test	
Measure left front tire tread depth	8/32" or greater	
Measure right front tire tread depth	8/32" or greater	
Measure right rear tire tread depth	8/32" or greater	
Measure left rear tire tread depth	8/32" or greater	
Inspect overall tire wear and condition	All tires require inspection next service	
Check/Adjust tire pressure	Set tire pressures to factory specs	
Measure front brake lining thickness	8mm and greater (disc brakes)	
Measure rear brake lining thickness	8mm and greater (disc brakes)	



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Inspect battery terminals/cables Inspect ignition wires and spark plugs // Inspect cabin/HEPA micro filter Inspect belts: serpetine, and drive belts Inspect all hoses and clamps Clutch operation (if equipped) Check starter and starting system Measure left front tire tread depth Measure right front tire tread depth Measure right rear tire tread depth Measure left rear tire tread depth / Inspect overall tire wear and condition Check/Adjust tire pressure Measure front brake lining thickness Measure rear brake lining thickness Inspect exhaust system for leaks, Inspect wheel bearings for noise/play Inspect Axles, Driveshaft(s) U-joints and damage, and loose parts CV joints/boots Inspect transmission fluid level and Inspect brake system components Inspect fuel tank, lines, and connections condition Inspect steering and sway bar Inspect suspension components components



Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

\*\* The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.

#### Windshield wiper blade replacement

#### **Operation Description:**

Remove the wiper blade inserts from the wiper arms following the vehicle manufacturer's instructions (found in the owner's guide). Install new wiper blade inserts onto the wiper arms. Thoroughly clean the windshield.

#### Significance:

The ability to drive safely interests all of us. Having a clean windshield is a necessity for safe driving. Most driving decisions are dependent on the driver having a clear view of the road ahead. Worn or torn wiper blades do not effectively clean the windshield, and a dirty windshield can obstruct the drivers view, possibly resulting in an accident.

#### Advantage:

Most wiper blade manufacturers recommend replacing your wiper blades or wiper blade inserts every 6 months or 6,000 miles. Something as simple and as inexpensive as replacing your windshield wiper blades will make your driving experience for you and your family a safer one.

#### AI-70



Impaired view from worn wiper blades



New wiper blades

#### Engine or transmission mount replacement

#### **Operation Description:**

Remove the weight of the engine and transmission from the mounts. Remove the worn engine mounts. Install the new mounts according to the manufacturer's service information.

#### Significance:

Engine and transmission mounts secure the engine and powertrain to the vehicle frame. These mounts limit engine movement, resulting in reduced noise and vibration. Engine and transmission mounts also align the powertrain for optimal performance under various engine load and torque transfer conditions.

#### Advantage:

Late model vehicles offer very little engine clearance under the hood. A broken mount can allow the engine to move and cause damage to the engine and body of the vehicle. Engine and transmission mounts are tough components, but constant vibration and changes in temperature can weaken engine mounts over time. Serious engine or powertrain damage can be prevented by replacing a worn or damaged engine mount.

#### Power steering fluid leak repair

#### **Operation Description:**

Perform a power steering function test. Conduct an inspection of the power steering system to locate the power steering fluid leak. Remove and install the new part or tighten the loose connection. Then top off the power steering fluid level and if necessary, bleed off any air that has entered the system.

#### Significance:

The vehicle's power steering system is an enclosed hydraulic circuit. Therefore, any leaks can disable the system and reduce the performance of the power steering system. From a safety stand point, a power steering system failure on the road can result in a dangerous situation, and possibly lead to an accident. Also, exposure to moist ambient air can damage power steering seals and internal components such as the pump, or steering gear and significantly increase the price of the repair.

#### Advantage:

The vehicle's power steering system is a very important component that is frequently overlooked during service and maintenance. Repairing leaks in this system will extend its life, improve the power steering function, and greatly reduce the chance of a power steering system failure.



Worn engine mount



New engine mount



Power steering leak at pump



New power steering pump installed

#### AI-80

#### Coolant fluid exchange service

#### **Operation Description:**

Some coolant may be in such poor condition that a coolant flush is necessary to remove the corrosion and deposits that were created in the engine and the radiator. If so, an approved coolant removal and cycling machine is required for this procedure. Our trained technician will connect the vehicle to a state-of-the-art machine and add a cleaner to safely remove rust, sludge and scale deposits. Once the system has been cleaned, the technician will install a new coolant-and-water mix, along with a conditioner to protect the cooling system. Once this is finished, the engine will be allowed to run until it reaches normal operating temperature and then the fluid will be checked and adjusted if necessary.

#### Significance:

The engine's coolant pulls the heat from the engine and then dissipates the heat when it enters the radiator. The engine's cooling system is a complex system comprised of many components and materials. The most common materials used are aluminum, plastic, copper, brass, rubber, and steel. The engine coolant must be compatible with all of them. The engine coolant is designed to transfer heat, stop corrosion, and provide a lubricant for the water pump seal. Old antifreeze can become acidic. The combination of acidic fluid and the dissimilar alloys in the cooling system actually creates a crude battery. This condition can cause accelerated corrosion of these materials. Changing the coolant according to a preventative maintenance schedule will prevent this acidic condition, and help prevent corrosion, and expensive future repairs.

#### Advantage:

Replacing the engine coolant as a part of a scheduled maintenance program is essential to your vehicle's reliability and longevity. New engine coolant has a non-acidic, non-corrosive PH level that will not destroy your cooling system components. The use of proper engine coolant will help keep your engine from overheating, and can help prevent the engine from freezing during cold weather conditions.

#### AI-109



Clean vs. dirty, acidic coolant (antifreeze)



Coolant flush equipment

#### Brake fluid exchange service

#### **Operation Description:**

One of our skilled technicians will check the condition of your vehicle's brake fluid and, if necessary, remove contaminated fluid from the brake lines and master cylinder, replace the old fluid with appropriate brake fluid. The entire brake system will be inspected for leaks, master cylinder corrosion, worn pneumatic parts, harmful varnish build-up, broken or rusted bleeder valves, worn rotors and drums, and air in the brake lines.

#### Significance:

Does your vehicle's brake pedal feel "spongy"? Brake fluid becomes contaminated over time and use. Heat and moisture can cause brake failure. Contaminated fluid leads to expensive repairs.

#### Advantage:

Worn-out, oxidized brake fluid causes corrosion and harmful deposits and varnish build up. A brake flush service should be performed when your brake fluid shows contamination or every 30,000 to 40,000 miles.

#### Fuel injector cleaning

#### **Operation Description:**

Injectors can be cleaned in several different ways depending on the severity of the problem, your type of vehicle, and the particular equipment your service facility uses. The quickest and easiest is a solvent put in the gasoline, but anything that can go in the gas tank will be diluted and thus not have the strength to actually clean an injector, although it may help the injector from clogging with regular use. The most common cleaning method is a high-pressure, "on the car" cleaning process where special equipment is hooked up to the fuel intake and a powerful solvent is injected under high pressure through the fuel injectors to clean out the stubborn deposits. The most aggressive method is to remove the injectors and have them cleaned "off the car" which usually is not cost effective except in very specific situations.

#### Significance:

The efficiency of your vehicle is very dependent on the proper atomization or spray pattern that the fuel injector is responsible for. As little as an 8 or 10% restriction in an injector can adversely affect your engine's performance by not allowing the gasoline entering the combustion chamber to be burnt effectively, losing part of the energy that was available, but not burned.

#### Advantage:

Fuel injectors are the single most important component in the fuel system to keep your engine running efficiently and getting the most performance and mileage from every ounce of gasoline.

#### Al-113



Harmful deposits on brake master cylinder piston assembly



Brake fluid before and after service





Poor spray pattern



Good atomization

# C Recommended Services

Our technicians recommend the following services for your vehicle.	
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Original Customer Requests	Status	Cost	Declined	Approved
A. PERFORM COMPLETE TRANSMISSION FLUID EXCHANGE SERVICE				Х
B. COMPLIMETARY ALIGNMENT CHECK, NO ADJUSTMENTS PERFORMED				Х
C. PERFORMED 27 POINT INSPECTION				Х
Inspection Recommendations	Status	Cost	Declined	Approved
Replace windshield wiper inserts (Found windshield wiper blades streaking)	Caution	\$14.00		See AI-70
Replace right engine mount (Found engine mount cracked and/or broken)	Caution	\$212.00		See AI-80
Reseal power steering pump (Found power steering fluid leak)	Caution	\$418.88		See AI-90
Perform coolant fluid exchange service (Found coolant to be in poor condition/contaminated)	Caution	\$129.95		See AI-109
Perform brake system fluid exchange (Found brake fluid to be dirty/contaminated)	Caution	\$129.95		See AI-113
Perform fuel system service (Found air cleaner element to be dirty)	Caution	\$249.95		See AI-121
Totals, Taxes and Fees		Cost	Declined	Approved
Estimate Subtotal		\$1,154.73	\$0.00	\$0.00
Shop supplies				\$0.00
Tax				\$0.00
Estimate Total				\$0.00