TILL OLCODE IECH IIEF HOOKS TOTAL A CUSTOMER STATES THERE IS A POPPING NOISE COMING FROM THE DRIVER SIDE REAR OF THE VEHICLE. WHEN DRIVING UP THE DRIVEWAY OR GOING DOWN HILL THE NOISE CAN BE HEARD CAUSE: . MISC MISC (N/C)228053 0.00 PARTS: 0.00 LABOR: 0.00 OTHER: TOTAL LINE A: 0.00 18961 Service Bulletin 21-003 was found per problem with noise in upper roof area sun roof was removed and frame/arm was adjusted on left side per sb# 21-003 op# 8143A2 1.2 hr defect: 03214 part#70100-TJB-A02 ************* B CUSTOMER STATES THERE IS A RATTLE NOISE COMING FROM THE DRIVER SIDE DASH AREA NEAR THE A/C VENT UP TOP THE NOISE WILL GO AWAY WHEN AT HIGHWAY SPEEDS CAUSE: . MISC MISC $(N \setminus C)$ 228053 0.00 0.00 OTHER: 0.00 0.00 LABOR: TOTAL LINE B: PARTS: 18961 problem was verified by tech. dash was taken apart with emphasis on upper dash gaining access to inner workings tech found dash inner layer in front of H.U.D display to be rubbing on main frame of dash dash was dismantled and area that was clicking/ rattling was insolated with foam tape dash was put back and vehicle was test driven no further problems were found ***************

Signature or initials"

LABOR AMOUNT