



Over the Air System Updates

August 28, 2019

2019 RDX: Software Update Display Audio/Navigation Available

INTRODUCTION

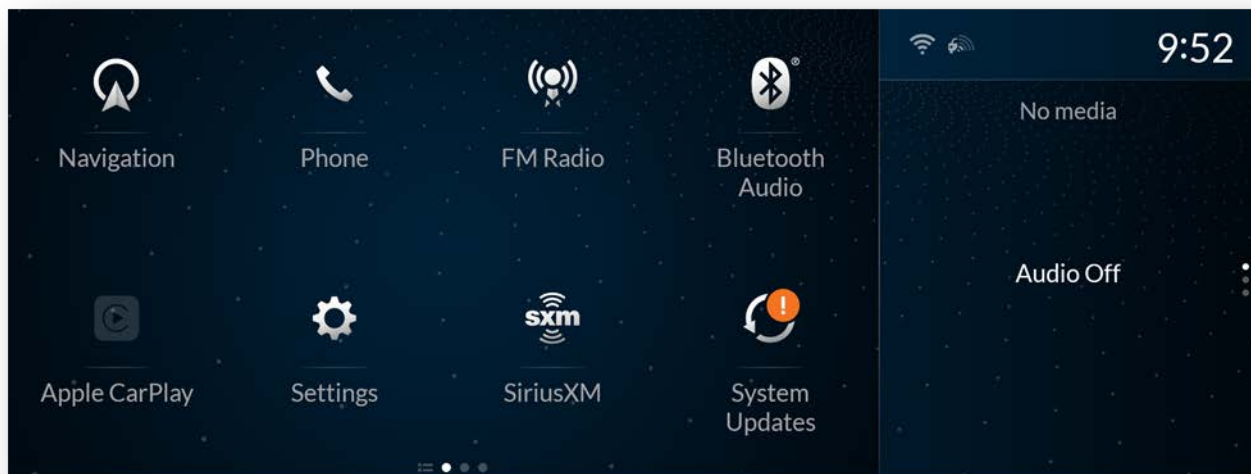
The latest software contains system enhancements and bug fixes for a number of rarely found problems.

INSTALLATION DETAILS

NOTE: For more information on how to do a software update, see **System Updates** in the online owner's manual or <http://owners.acura.com/vehicles/information/2019/RDX/features/system-updates>

- The software download will take about **30 minutes**.
- The vehicle can be used normally even while updates are being downloaded or updated.
- Depending on your vehicle trim, some enhancements/bug fixes may not be applicable.

Go to **System Updates** on the **Home** screen in your vehicle to start the update.



NEW SOFTWARE VERSION D.1.1.4

The new software contains the following enhancements and rare bug fixes.

- Clock displays incorrect time and/or time zone by one hour.
- Graphics update.
- Navigation application dynamically updates distance from vehicle position to next maneuver or Point of Interest when displaying the respective lists.
- Added feature to allow user to zoom in/out in map mode without entering explore mode.
- For the **Recent** or **Downloaded Places** list, it will display **No Recent Items** or **No Downloaded Places** instead of being blank.
- Navigation application recalculates current route when route preferences are changed.
- When changing route preferences and exiting the screen, the route preferences are saved.
- Change to the generic USA map on the **Operator Assist** screen for all destinations.

- Countermeasure for system freeze on the boot up animation screen where it could become stuck for up to **30 minutes** after ignition off.
- Improved navigation application graphics visibility for waypoints from single red dots to flags.
- Common behavior to display route overview when selecting estimated time of arrival for routes containing single or multiple destinations.
- Corrected inconsistent behavior of search function from the top level of music library for USB devices.
- User is able to initiate an outgoing call from a Point of Interest card while an incoming call is displayed in the secondary information area.
- AM/FM presets delayed appearance improvement.
- Corrects situation where no connection is detected, even though telematics control unit is activated.
- Corrected *Bluetooth*® defaulting to OFF after an ignition cycle.
- When using iPhone in USB mode and Apple CarPlay® is enabled, corrects the recent section in the USB application to be blank.
- Maneuver guidance given on roads with small turn angle.
- Corrects **Over The Air (OTA) Update Error 6382** from appearing frequently.
- Corrects **Apple CarPlay® status** shown on meter, while display shows SiriusXM.
- Corrects **System Error** message displayed when changing presets on SiriusXM via meter.
- Corrects the no Point of Interest pop-up from not appearing at the next ignition cycle when sending Point of interest to the vehicle from AcuraLink mobile application within 30 seconds after ignition off and opening of door.
- Fixes Information Call from not stop displaying on the head-up display (HUD) after using ICALL.
- Fixes SiriusXM from losing audio after USB source plays 5.1-format tracks.
- Navigation application sends waypoint to AcuraLink app, after reaching the waypoint.
- Fixes **Touchpad is Not Available** and the touchpad stops responding.
- Fixes **Apple CarPlay connection error** message, when reconnecting an Apple CarPlay® device during ignition ON.
- Adds swiping sound when swiping between screens.
- Fixes case when user is unable to scroll through SiriusXM presets when using the left selector wheel in the steering wheel.
- Corrects the Siri Eyes Free session from ending without the user ending the session.
- Replaces Honda to Acura text for Spanish and French settings.
- Fixes cases where the Call popup is displayed while using other applications and no *Bluetooth*® device is in use.
- Fixes case where first song in **Songs** category plays after reconnecting a USB device and pressing the next button.
- Fixes case where after hanging up phone call, *Bluetooth*® audio does not resume.
- Favorite icons match in appearance across all applications.
- Improved visibility on map for vehicle position icon.
- SiriusXM Update Recent category icon graphic update.
- Corrects oil life mismatch between gauge meter and Audio/Information system.
- Corrects crash when accessing the **Settings** application.
- Corrects *Bluetooth*® audio song text information from being cropped and misaligned when changing songs.
- Corrects issue where the options at the top of the screen are cut off after creating a TuneMIX then adding an additional preset.
- Corrects issue where the device name does not match what is currently connected when changing *Bluetooth*® connected phones.
- Corrects issue where the display is frozen and requires cycling the ignition to recover.
- Improvement while scrolling through *Bluetooth* Audio media items on a Google Pixel 2 phone.

- Corrects issue where the incorrect maneuver icon is shown on the head-up display (HUD). The **Navigation** application shows that there is another maneuver direction, while the head-up display shows that the next maneuver is the destination flag icon.
- Corrects issue where after arriving at a destination and driving offline from the Connected Features, the last maneuver text is still displayed.
- Corrects issue where the Route Overview shows entire world map, instead of the proper map scale when displaying the entire route.
- Corrects issue where navigation application voice-guidance says to take incorrect named roads.
- Improves speed of switching *Bluetooth*® profiles.
- When selecting the Navigation Turn List, the Route Overview is shown.
- Fixes discrepancy between actual radio frequency and displayed frequency on Secondary display.
- Corrects issue where on stacked roads, the vehicle position jumps to the lower road after making a maneuver on the upper road.
- Corrects *Bluetooth*® Audio from cutting out.
- Navigation Nearby button is corrected to display consistent text.
- **Siri Not Available - Internet Connection Lost** response mitigated.
- The Notification bar will indicate when an over the air update is available.
- **Message Sent** text remains on the head-up display.
- Corrects issue where a black screen appears in the secondary display information for the Navigation application.
- When exiting the **Settings** menu, a pop-up message appears that says **Settings Saved** even if no setting was changed.
- Corrects issue where predefined SMS (short message service) texts do not change when changing the system language.
- Corrects a route calculation failed error is displayed on the head-up display when cancelling the route on the center screen.
- Corrects SiriusXM® Radio will play after changing the audio app to USB in the Primary display information area, when Apple CarPlay® is displayed in the Secondary information area.
- Corrects a route calculation failed error is displayed on the head-up display when setting a new route on the center screen, even if the route was successfully calculated.
- Corrects issue where route guidance to waypoints and previous routes will not resume after long Ignition cycles (greater than 30 sec).
- On the **Map Update Instructions** screen, a message displays ..., rather than the actual URL for map updates.
- Navigation routing guidance avoids the use of alleys when possible.
- Corrects a message stating **Unable to start CarPlay** after an ignition cycle when using CarPlay and the phone is left connected to the vehicle.
- Corrects issue in the Navigation application under Downloaded Places, the wrong point of interest (POI) will be deleted if more than one POI was previously downloaded.
- Corrects issue when displaying distance, the correct abbreviation for meters is not displayed.
- When the system language is set to anything other than English, AcuraLink features show as HondaLink®.
- Corrects issue on the map screen where the street name balloon overlaps with the next maneuver guidance arrow.
- Corrects issue where the user unable to retrieve a POI that was confirmed by the system to have been downloaded while the vehicle was off.

- Corrects error that occurs when the Navigation app is in the offline mode and an address is searched for using voice recognition, it causes an Android has stopped notification.
- Corrects issue where Apple CarPlay® ID unavailable for an entire ignition cycle.
- When inserting a USB flash drive and opening the USB media app, corrects a message stating **No Device Connected**.
- Corrects device phone name from being displayed **Unknown** when a device phone is connected via *Bluetooth®*, and a second device phone is used for CarPlay.
- Makes Navigation Connected Feature services (traffic, POI search and routing) are unavailable after the initial attempt.
- Corrects screen from getting stuck showing **updating** soon after selecting **apply changes** when connected to CarPlay and accessing the phone profile settings from a different device (without making any changes).
- Navigation routing guidance avoids the use of gated off roads that are not publicly accessible.
- Voice and maneuver guidance will now indicate a U-turn when routing through Waypoints if the maneuver is needed.
- Corrects issue when receiving a text message, the contact's name on the head-up display will show incorrectly as the Last Name, First Name + Last Name.
- Corrects issue where after a route calculation near the road intersection there is a mismatch on the center screen and the meter for the distance to the next maneuver.
- Corrects issue where the AM radio frequency does not show in the secondary display information area
- Synchronizes the timing of the navigation maneuver icon as it relates to the text.
- Corrects an issue where a sharp left turn maneuver guidance is given instead of a U-turn maneuver.
- Corrects issue where the secondary display information shows **loading** until the source is changed or audio is turned off then on again when tuning to an FM source and turning the vehicle off and then back on in less than **5 mins**.
- Corrects issue where the system will display HD Radio logo in areas not covered by HD Radio.