



Applies To: **2011 TSX – ALL**
2012 TSX L4 – JH4CU2...CC000001 thru JH4CU2...CC009569
2012 TSX V6 – JH4CU4...CC000001 thru JH4CU4...CC000112
2012 TSX Sport Wagon – JH4CW2...CC000001 thru JH4CW2...CC000769

May 25, 2012

HFL System Deletes Previously Paired Phone and Imported Phone Book

SYMPTOM

The HandsFreeLink (HFL) system randomly deletes a phone that's been previously paired, and all imported phonebook information.

PROBABLE CAUSE

During system shutdown, the HFL software fails to save the pairing information used to establish the bluetooth connection.

CORRECTIVE ACTION

Replace the HFL control unit.

PARTS INFORMATION

HFL Control Unit:
 2011–12 TSX Base – P/N 39770-TL2-A11
 2011–12 TSX Tech – P/N 39770-TL2-A21

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 0521B3

Flat Rate Time: 0.2 hour

Failed Part: 39770-TL2-A11

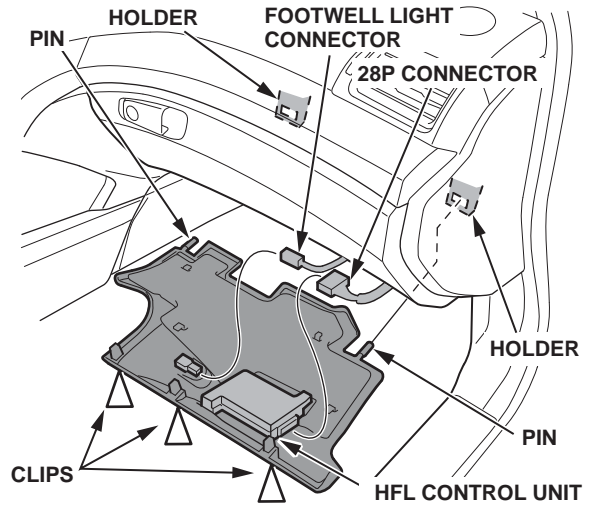
Defect Code: 03217

Symptom Code: 03220

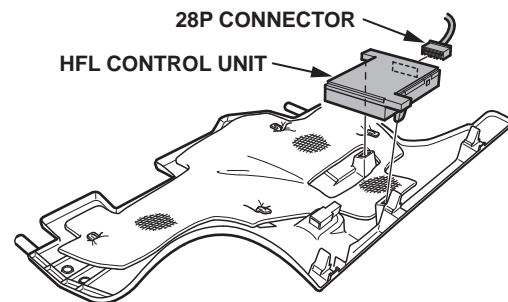
Skill Level: Repair Technician

REPAIR PROCEDURE

1. Remove the passenger's dashboard undercover by gently pulling down the rear edge to detach the clips.



2. Pull the undercover away to release the pins from the holders.
3. Disconnect the footwell light connector.
4. Disconnect the 28P connector from the HFL control unit.
5. Detach the HFL control unit from the passenger's dashboard undercover.



6. Attach the new control unit to the passenger's dashboard undercover.
7. Plug the connector 28P into the HFL control unit.
8. Reconnect the footwell light connector.
9. Reinstall the passenger's dashboard undercover.



CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.