



Applies To: **See VEHICLES AFFECTED**

August 23, 2013

HFL (HFT) System Issues

SYMPTOM

When using HandsFreeLink (HFL), one or more of the following problems occur:

- Cracking voice tags
- Poor voice tag quality
- Functionality issues with Blackberry 10
- Blackberry 10 smartphone e-mail messages are displayed incorrectly

VEHICLES AFFECTED

2013 ILX - ALL

2013 ILX Hybrid - ALL

2013 RDX - ALL

2014 ILX - AT

From VIN 19VDE1...EE000001 thru 19VDE1...EE003318

2014 ILX - MT with Premium Package

From VIN 19VDE2...EE000001 thru 19VDE2...EE000241

2014 RDX - 2WD

From VIN 5J8TB3...EL000001 thru 5J8TB3...EL003250

2014 RDX - AWD

From VIN 5J8TB4...EL000001 thru 5J8TB4...EL006660

CORRECTIVE ACTION

Update the HFL control unit software.

SOFTWARE INFORMATION

HDS Software (PC)

HDS Software Version: 3.010.005

HFL Application Version: 2.1.0.0

NOTE: To avoid an incorrect repair that would not be covered under warranty, use the software version listed above or a later version.

Compatible Vehicles, HFL Control Unit Software Versions, and Part Numbers

- Cross-reference the Software Version and Part Number displayed on the **HFL (HFT) Control Unit Update** tool window.



- If the vehicle you are working on has one of the corresponding audio unit P/Ns and HFL software versions listed in the table below, then update the HFL software to version **02.00.000**.

NOTE: If this update is applied to an incorrect VIN, the HFL control unit and the audio unit may be damaged.

Model	HFL Unit P/N	HFL S/W version
2013 - 2014 ILX	39770-TX6-A01 39770-TX6-A11	01.02.000 01.05.000
2013 - 2014 ILX with Technology Package	39770-TX6-A21	01.07.000 01.08.000
2013 - 2014 RDX	39770-TX4-A01	01.07.000 01.02.000
2012 - 2014 RDX with Technology Package	39770-TX4-A21	01.05.000 01.08.000



CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 0525A1

Flat Rate Time: 0.3 hour

Failed Part: 39770-TX6-A01

Defect Code: 03214

Symptom Code: 03217

Skill Level: Repair Technician

REPAIR PROCEDURE

Update the HFL control unit software. Refer to Service Bulletin 12-032, *Updating Programmable HFL (HFT) Control Units*.

NOTE: If this update is applied to an incorrect VIN, the HFL control unit and the audio unit may be damaged.