



Applies To: **See VEHICLES AFFECTED**

April 16, 2013

## HFL (HFT) System Issues

(Supersedes 12-034, dated December 21, 2012, to revise the information marked by the black bars)

### REVISION SUMMARY

- In Applies To, the vehicle information was moved to the VEHICLES AFFECTED paragraph, and VIN ranges were added.
- Under WARRANTY CLAIM INFORMATION, the failed part codes were changed to be model-specific.

### SYMPTOM

When using HandsFreeLink (HFL), one or more of the following problems occur:

- The Voice Tag may be distorted, or crackles during playback.
- The phone randomly disconnects and reconnects.
- With iPhones, the volume decreases on its own.
- With Android phones, the SMS "Reply to a Message" function fails.
- The SMS message list fails.

### VEHICLES AFFECTED

#### 2013 ILX

From VIN 19VDE1F3...000001 thru  
19VDE1F3...011222

#### 2013 ILX – A/T with Premium Package

From VIN 19VDE1F5...000001 thru  
19VDE1F5...012273

#### 2013 ILX – M/T with Premium Package

From VIN 19VDE2E5...000001 thru  
19VDE2E5...000979

#### 2013 ILX – A/T with Technology Package

From VIN 19VDE1F7...000001 thru  
19VDE1F7...010562

#### 2013 ILX Hybrid

From VIN 19VDE3F3...000001 thru  
19VDE3F3...301483

#### 2013 ILX Hybrid – with Technology Package

From VIN 19VDE3F7...000001 thru  
19VDE3F7...301423

#### 2013 RDX – 2WD

From VIN 5J8TB3H3...000001 thru  
5J8TB3H3...006160

#### 2013 RDX – 2WD with Technology Package

From VIN 5J8TB3H5...000001 thru  
5J8TB3H5...006402

#### 2013 RDX – AWD

From VIN 5J8TB4H3...000001 thru  
5J8TB4H3...008804

#### 2013 RDX – AWD with Technology Package

From VIN 5J8TB4H5...000001 thru  
5J8TB4H5...009085

### CORRECTIVE ACTION

Update the HFL control unit software.

### SOFTWARE INFORMATION

#### HDS Software (PC)

HDS Software Version: 3.006.005 **or later**

HFL Application Version: 1.6.0.0 **or later**

#### HFL Control Unit Software (on vehicle)

HFL Software Version: 01.05.000

NOTE: To avoid an incorrect repair that would not be covered under warranty, use the software versions listed above or later versions.

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 0525A1

Flat Rate Time: 0.3 hour

Failed Part: 39770-TX6-A11 (ILX and ILX Hybrid)  
39770-TX4-A01 (RDX)

Defect Code: 03214

Symptom Code: 03217

Skill Level: Repair Technician

### REPAIR PROCEDURE

Update the HFL control unit software.  
Refer to Service Bulletin 12-032, *Updating Programmable HFL (HFT) Control Units*.