



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., P.O. Box 2215
Torrance, CA 90509-9870

September 2012

Warranty Extension: Steering Wheel Is Hard to Turn at Low Speeds and Engine RPM

Dear Acura MDX Owner:

This letter is to notify you of a warranty extension on your MDX.

What is the reason for this notice?

On some 2007–10 MDXs, the power steering pump may not provide the intended amount of assistance while the vehicle is driven at slow speeds with low engine RPM, making the steering wheel hard to turn when driving in areas such as a parking lot. To ensure your confidence in your vehicle, American Honda is extending the warranty on the power steering pump to 7 years from the original date of purchase or 100,000 miles, whichever comes first. This warranty extension provides coverage for the original owner and any subsequent owners. No action is required on your part unless you experience a problem. The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title, under any state's law.

What should you do?

If you believe your steering wheel is hard to turn at low speeds with low engine RPM, call any authorized Acura dealer and make an appointment to have your vehicle inspected. If the hard steering is related to the power steering pump not providing enough assistance, the power steering pump will be replaced at no cost. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2007–10 MDX involved in this warranty extension. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

If you previously paid to have the power steering pump replaced because of hard steering at low speeds with low engine RPM, you may be eligible for reimbursement, even if you no longer own the vehicle. Refer to the attached Instructions for Reimbursement form for eligibility requirements and the reimbursement procedure.

Lessor Information

If you are the vehicle lessor receiving this warranty extension notice, please forward a copy of this notice to the lessee within 10 days.

If you have questions

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 800-382-2238, and select option 4. You can also locate a dealer online at myAcura.com. Clients in US territories, please contact your local dealer/distributor.

We apologize for any inconvenience this warranty extension may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division